

# Automation COE Assessment and Roadmap

Custom-Tailored Suite of Activities:

- ✓ CoE Goals
- ✓ Current State
- ✓ Maturity Test
- ✓ Roadmap
- ✓ Implementation

## Gain Uniquely Valuable RPA Insights with Our Automation Center of Excellence Assessment & Roadmap

If your company already has an RPA program underway, it's essential for you to understand how well it's performing, and if it's firing on all cylinders. Don't miss out on any RPA benefits or value – let Optezo perform a maturity assessment of your RPA Center of Excellence (CoE). We can evaluate your people, process, organization, and technology to develop a roadmap to rapidly improve and scale your RPA program.

## Improving Automation CoE Functions Has Never Been Easier or Delivered More Value

Take the next steps to mature your automation CoE and get ready to scale automation throughout the enterprise. Optezo's Automation CoE Assessment & Roadmap Program is a custom-tailored suite of activities:



### CoE Goals

Identifies and documents automation CoE goals



### Current State

Inventories current state of automations, including readiness, assets, and technology infrastructure



### Maturity Test

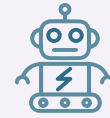
Performs a comprehensive, cross-category maturity assessment and provides recommendations to improve performance and value





## Roadmap

Builds a tactical automation program roadmap to improve your automation CoE to meet organizational goals



## Implementation

Develops an implementation plan with actionable next steps

# Our Automation CoE Assessment & Roadmap Program

An ideal solution to help you maximize the benefits and value from your existing RPA program. Make better and confident RPA decisions and implement deeply actionable insights gained from an intelligently designed and custom-tailored three-step process:



## Step 0. Background Info Gathering and Context Setting

This step establishes an understanding of automation-related business, organizational, and technical aspects. Activities include:

- ✓ Kickoff the assessment program
- ✓ Interview stakeholders

- ✓ Review documentation, logs, and relevant process elements
- ✓ Output a Business Context Document and Technical Landscape Document, which help define automation program understanding, goals, funding and costs, team sizes, structures, and more

## Step 1. Current State Review

This step establishes a baseline for the current automation program:

- ✓ Kickoff the review program
- ✓ Stakeholder interviews and documentation review
- ✓ Output a Current State Assessment Report Card and Assessment Readout, which help define automation strategies, core capabilities, and operating model



Automation Name	Phase	Status	Goal	Score	Potential	Est. Benefit
Onboarding of new employee	Live	In Production	Quality	92%	★★★★☆ 75%	\$5.9k/hrs
Import ideas to Automation Hub	Phase	Approved		88%	★★★★	12.2k/hrs
Invoice Processing	Workflow	Assessing Review	Cost	100%	★★★★	3.6k/hrs
Timesheet Reminders	Workflow	Assessing Review		80%	★★★★	16.22k/hrs
Employee Support Ticketing	Workflow	Assessing Review		75%	★★★★	3.2k/hrs
Test Idea to Get Started		Assessing Review		90%	★★★★	6k/hrs



## Step 2. Define Details of Future State

This step provides a roadmap to optimize and evolve the automation program:

- ✓ Working sessions to integrate previous documents, assessments, and findings into actionable operations
- ✓ Output an Automation Program Charter, AOM Interaction Model, Automation Program Tactics, and Automation Assessment Readout & Next Steps, which combine to create a holistic view that aligns the organization and program with the evolved automation journey and ultimate destination
- ✓ Defines resources, processes, and inputs required for ongoing evolution and maturity

Your total time commitment for our Automation CoE Assessment & Roadmap Program is **2-4 weeks**

## Begin a Journey Toward Ultimate Automation CoE Value

Want to learn how our Automation CoE Assessment & Roadmap Program can deliver sustainable value to your enterprise? Gain a smarter, more actionable understanding of how to fully align your organization with the benefits of intelligent automation.

[Contact our team to learn about customized RPA solutions today](#)

